



Module 6:

Workplace procedures and practices to manage fatigue - Schedulers







Start Module

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Learning objectives

At the end of 'Module 6: Workplace procedures and practices to manage fatigue - Schedulers' you will be able to:

Describe the tools and planners available to help schedulers prevent fatigue



Use tools to accurately and safely develop plans, schedules and rosters



Page







Fatigue management tools for schedulers

Anyone who develops schedules and rosters for drivers, has a responsibility to incorporate fatigue management policy and procedures, to minimise the risk of fatigue.



Tools and planners

- Safe driving plan
- Driving distance matrix
- Daily work and rest hours planner
- Continuous rest hours planner
- Driver 'Time on Site' estimation tool
- Scheduler checklist
- Timeslot re-schedule checklist











Safe driving plan

Used by a scheduler to create a detailed trip schedule.

Delivery Details				Driver name		Driver/Transport		ort		Training/Induction &		
Pick up lo	ocation	Delivery location		Ces Thomas		Operator		Operator/C	onsignor	Vehicle Inspection		
Green Circle 224 Ruthven St Wentwest Qld 4360		Frankston Miller & Co Oakflat Road Archertown Qld 4880		Departure date		Brothers Pty Ltd 88 Montpelier St		Fairweathe 202 Milton I		Driver has completed: Work Health & Safety		
				10/03/2012	10/03/2012	Toowoomba Qld 4350		Access to the second se		☐ Fatigue management policy and procedures ☐ Drug & Alcohol policy		
				Delivery period						Driver has completed a:		
				12:00 (2 hour window)						☐ Vehicle Inspection		
Other into		nrisks hazardou	is areas)	Remuneration								
Roadworks in progress along Old Wentwest Highway outside of Emerson.				Award Transport industry (State award) Grad Long distance rates (35.45 cents per k plus hourly rate of (\$22.80 base) for al loading, unloading, queuing.			km) GPS, log book, timeshe		of dela Contac	ill hours be limited in case ys? twith manager i0 XXX 767)		
Standardhrs BFM hrs AFM hrs				Driver signature		Sch		Scheduler signatu	re			
Planned a	application	of hours						Pk	nned tota	I trip time: 10 hrs		
6:00am	6:20am	20 mins	Vehicle	e inspection, pre-departure review of conditions, completion of documents								
6:20am	10:30am	4 hrs 10 min	Toowo	oomba – Emerson								
10:30am	11:00am	30 mins	Restbr	stbreak								
11:00am	12:00n	1 hr	Emers	nerson – Wentwest								
12:00n	1:15pm	1 hr 15 min	Unload	load/load								
1:15pm	2:00pm	30 mins	Wentw	twest-Darrion								
2:00pm	2:30pm	30 mins	Restbr	tbreak								
		1hr50 min		Darrion - Toowoomba								

^{*}Remuneration details are not required if the driver's pay slip shows information about award classification, remuneration method and hours of work. A copy of the pay slip may be attached to this plan.



Replay 2









Using the safe driving plan

Consult with drivers/transport operators



Incorporate their contribution into the safe driving plan



Provide a copy to the driver



Can be used repeatedly for regular trips

- If there is any variation in the departure times, distances or rest locations, adjustments will need to be made
- Reviewed periodically to make sure they continue to be safe and compliant















Driving distance matrix

Reference tool to use as a guide when scheduling trips to **common** locations. The matrix is specific to each transport organisation.

Use the matrix to look up distances between locations travelled to on a regular basis.

	Distance' (kms)											
Location	MEL	SYD	MIL	ADL	CBR	ALB	NTL	TAM	BNE	EMD	TVL	
Melbourne (MEL)	-	1017	542	726	681	327	1047	1192	1703	2022	2497	
Sydney (SYD)	1017	-	1016	1403	287	572	160	387	919	1444	2056	
Mildura (MIL)	542	1016	-	388	800	614	1138	1147	1657	1898	2404	
Adelaide (ADL)	726	1403	388	-	1193	859	1559	1543	2049	2117	2623	
Canberra (CBR)	681	287	800	1193	-	357	437	664	1196	1569	2181	
Albury (ALB)	327	572	614	859	357	-	722	867	1378	1697	2309	
Newcastle (NTL)	1047	160	1138	1559	437	722	-	306	780	1340	1952	
Tamworth (TAM)	1192	387	1147	1543	664	867	306	-	574	1069	1681	
Brisbane (BNE)	1703	919	1657	2049	1196	1378	780	574	-	878	1357	
Emerald (EMD)	2022	1444	1898	2117	1569	1697	1340	1069	878	-	612	
Townsville (TVL)	2497	2056	2404	2623	2181	2309	1952	1681	1357	612	-	



Sample driving distance matrix



Driving distance matrix template



The distances in the sample are based on the most direct route and will need to be checked if alternative routes are taken.











Work and rest hours - Reference and planners

Used to calculate when breaks should be taken, and to ensure drivers do not work beyond the maximum time allowed. These reference tables can also be used by Schedulers, when preparing rosters and safe driving plans for drivers.

Standard hours reference table

Work and rest hours planner (Solo drivers)

Continuous rest hours planner (Solo drivers)

BFM hours reference table

> Work and rest hours planner (Solo drivers)

Continuous rest hours planner (Solo drivers)

AFM

AFM hours reference table

Look up the minimum rest times and maximum work times

Determine when minimum rest breaks must be taken. Find your start time, look across the row to check the latest time that breaks should be taken.

Used to ensure the correct rest hours are scheduled over any 7 day period. Follow the instructions included on the planner. Refer to the legislation for more information.











Estimating driver time on site



Ensuring that maximum work hours are not exceeded



Rest breaks are scheduled appropriately

Task	Driver participation required?	Work time	Rest time	Total time on site	
Vehicle is weighed	Yes	20 mins	Nil	20 mins	
Queue prior to loading/unloading (if required)	Yes	Yes 10 mins 3		1 hr	
Loading/Unloading/Load restraint *	Yes	40 mins	Nil	1 hr 40 m	
Load inspection by site personnel	N/A	N/A	N/A	1 hr 40 m	
Vehicle and load are weighed on site	N/A	N/A	N/A	1 hr 40 m	
Load inspection by driver	Yes	15 mins	Nil	1 hr 55m	
Completion of paperwork	Yes	5 mins	Nil	2 hrs	
Other activities	N/A	N/A	N/A	2 hrs	
	Totals	1 hr 30 mins	30 mins	2 hrs	



Sample driver 'Time on Site' estimation tool



Remember, only schedule rest time if the site has appropriate facilities that are accessible to drivers.











Timeslot re-schedule checklist

Procedures that schedulers can use to ensure sufficient flexibility is incorporated into rosters and safe driving plans.



Consider these points when re-scheduling timeslots

- Sites, consignors and consignees have been consulted to ensure timeslots are allocated appropriately
- Procedures for rescheduling timeslots are responsive and support fatigue management strategies
- Escalation procedures are in place to respond to situations where a driver is unable to meet a timeslot
- Timeslot changes are communicated to all relevant parties in a timely manner
- Training and instruction in rescheduling procedures is provided to avoid further delays when rescheduling



Timeslot reschedule checklist - Schedulers











Scheduler checklist

Use of the tools provided throughout this module



Safe driving plan

- Driver has a copy of the completed plan
- Contact details have been made available

Maximum work hours / Minimum rest time

- Work hours do not exceed the maximum
- Minimum planned rest breaks
- Sufficient continuous rest hours
- ☐ Flexibility to allow the driver to rest and recover between shifts
- Requirements for two-up drivers

Driver time on site

Sufficient time has been incorporated

Assist in the preparation of safe plans, schedules and rosters

> Checklist Safe driving plan

Q Majemum hours 2 Wnimum rest

Timeslot

Other

rescheduling

Driver time on site

considerations



Quickly ensure schedules are flexible and compliant

Timeslot re-scheduling

- Appropriate timeslots have been negotiated
- Procedures have been followed to maximise flexibility of timeslots

Other considerations

- □ Distance the driver has travelled to base
- Allows flexibility for delays
- Discretionary rest breaks
- □ Take into account high risk times
- Notice is given of a change from night to day shift, with time to adjust sleeping patterns
- Work time is rostered during the day
- Familiar and regular shifts
- ☐ Flexibility to replace a fatigued driver or a driver that is 'out of hours'



Scheduler checklist







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Summary

Congratulations! You have now completed Module 6: Workplace procedures and practices to manage fatigue - Schedulers.

You should now be able to:



Describe the tools and planners available to help schedulers prevent fatigue



Use tools to accurately and safely develop plans, schedules and rosters

You can now return to the home page and move on to the next module which will look at lifestyle choices to manage fatigue.







